



# LUNCH

for exhibition stands, staff,  
fair visitors as well as construction teams

## SUNDAY

chicken breast fillet stripes with a mushroom tarragon mustard sauce and basmati rice

or the vegetarian option:

Piccata from the eggplant with tomato cream on farfalle pasta

## MONDAY

lasagne with kaiser vegetables and minced beef on tomato sauce

or the vegetarian option:

ricotta spinach tortellini with cheese cream sauce

## TUESDAY

breaded escalope with mushroom cream sauce and croquettes

or the vegetarian option:

Asian rice pan

## WEDNESDAY

Hungarian goulash with spiral pasta

or the vegetarian option:

vegetable lasagne on tomato sauce

## THURSDAY

Viennese cap of rump with horseradish cream sauce, beans and boiled potatoes

or the vegetarian option:

potato cauliflower gratin with sauce Hollandaise and gratinéed

## FRIDAY

meatloaf with fresh carrot vegetables in parsley butter and with potatoes

or the vegetarian option:

breaded fish fillet with remoulade and „grandmothers potato salad“

## SATURDAY

roast pork on dark beer sauce, potato dumpling and red cabbage

or the vegetarian option:

vegetable escalope on herb sauce with potatoes

**AllerBest**  
Creatives Catering.



0511  
**600 48 48**

minimum order quantity: 20 portions per dish and delivery

We also have a large selection of cakes - please feel free to ask for our cake range:

per piece of cake: 2,50 EUR net

per dish 9,40 EUR net

plus delivery to your exhibition stand and perhaps required equipment

# General terms and conditions

## Payment terms

If not otherwise specified, all prices are net prices and are subject to VAT. In case of ordering a deposit of 20 % is payable immediately. In case of a last-minute cancellation, we will hold back this deposit. The next deposit is payable 14 days before the date of event. The final amount of 40 % plus any auxiliary services is payable immediately after the event.

**Exhibition customers:** 50 % deposit is payable 14 days until the start of the event. The bill is payable immediately in full (less the deposit). Attention! Without the receipt of payment of the deposit, our contract note loses validity. Customers and exhibition customers who are not headquartered in Germany, have to pay a 50 % deposit 21 days until the start of the event. Customers who are not headquartered in the EU, have to pay the full billing amount in prepayment.

## Cancellations

Cancellations will be calculated in the following way:

Until 18 weeks before the date of event we calculate an administrative charge of 10 % of the total amount.

Until 12 weeks before the date of event we calculate 20 % of the total amount.

Until 8 weeks before the date of event we calculate 35 % of the total amount.

Until 4 weeks before the date of event we calculate 50 % of the total amount.

Until 3 weeks before the date of event we calculate 80 % of the total amount.

Until 1 weeks before the date of event we calculate 100 % of the total amount.

## Rental items and equipment

All of the items and equipment are on loan. If something is broken or missing, we have to invoice the replacement value.

## Rental items and equipment (additional exhibition regulation)

Large equipment like kitchen devices and furnishings will be delivered to the exhibition stand. Charges for connecting and setup are not included in the price. For insurance reasons water and electricity can only be installed by Deutsche Messe AG (exhibitors have to assign the technician over the online area of Deutsche Messe AG). There are some special entry rules concerning the removal resp. the retrieval of the equipment for some exhibitions. Normally the caterer and their vehicles are allowed to enter the exhibition grounds 3 hours after the exhibition (please see contract between exhibitor and Deutsche Messe AG). The customer is responsible for the equipment and the items, which are surrendered on trust, by then. Customers who want us to remove everything subsequent to the exhibition, have to organize a special permission for the earlier entry by Deutsche Messe AG for the removal staff and the vehicles.

## Removal tickets (only for people, not for vehicles)

The staff who implements the surrender directly after the exhibition, have to be paid until the final collection through our vehicles as removal staff. The same holds true for the redemption of the goods on consignment and the empties. We ensure a collection not later than the following day.

## Delivery

We deliver behind the first ground-level door with a trolley. If we have to deliver to an upper floor and there is no elevator, we need a second driver. In this case we will calculate the delivery costs according to expenditure. Please quote this sufficiently early.

## Delivery (additional exhibition regulation)

Please provide enough exhibitor passes or other legitimisations for free entrance to the exhibition grounds for all drivers, passengers and the exhibition staff at the beginning of the exhibition.

## Exhibition staff

Due to our years of experience in the personnel area we can offer you qualified staff in the areas „service“ and „sales presentations“. Cooks on request. The staff receives two half an hour paid breaks incl. free food daily (from 6,5 hours). Please keep that in mind and arrange enough staff. In case of permanent large crowd, a staff increase is advisable. Please consider to provide an exhibitor pass, a voucher oder other legitimisations for free entrance to the exhibition site for the staff early.

## Sundays and bank holidays

On sundays and bank holidays we calculate a surcharge of 100 % for the journey. On sundays we calculate a surcharge of 50 % and on bank holidays we calculate a surcharge of 100 % for the staff.

# Privacy policy 1/3

Privacy policy of the  
Creativ Catering Hannover GmbH  
chief executive: Wolfgang Richter  
Am Lindenhofe 23  
30519 Hanover  
Germany

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### **1. Name and contact details of the responsible authority**

This privacy policy applies to us  
Creativ Catering Hannover GmbH  
chief executive: Wolfgang Richter  
Am Lindenhofe 23  
30519 Hanover  
Germany  
Phone: +49 (0) 511 – 600 48 48  
Fax: +49 (0) 511 – 600 48 47  
E-Mail: info@allerbest-catering.de  
as the responsible authority.

### **2. Elicitation and storage of personal data; kind, purpose and usage**

If you employ us, we will gather the following information:

- title, academic title, first name, surname
- address
- e-mail address
- phone number (landline and/or cell number)
- fax number (if available & desired)
- account data
- date of birth

Furthermore we will gather all data which are necessary for the contractual performance:

The elicitation of the personal data is necessary to

- identify you as a customer
- provide you with professional advice
- accomplish our contractual obligation
- fulfil our lawful obligations
- communicate with you
- create the account (and if necessary for the dunning process)
- advertise (only in the legal framework)
- assert our claims

The elicitation of the personal data takes place because of your request and is necessary for the accomplishment of the contractual obligations. The collected data will be saved till the end of the retention period for traders (6, 8 or 10 years after the calendar year in which the contract were signed) and will be deleted afterwards. If we are obligated to save the data for a longer time (according to tax or commercial law like HGB, StGB or AO) or because you agree a longer storage, the content of the earlier sentence will not be effective.

# Privacy policy 2/3

## **3. Transfer of the data to third parties**

We don't transfer personal data to third parties basically. If it is necessary for the contractual performance, we make an exception. This exception concerns the transfer of your data to delegated contractors (so-called data processing companies) or to other companies which activity is necessary for the contractual performance (e.g. mail-order firms or banks). The transferred data are allowed to use for the purposes given under point 2 only. In case of no capacities for your request, we provide you the opportunity to forward your request to a friendly catering company. Prior to this forwarding we will ask you after your consent or we will follow a corresponding request from you. If we transfer your data to a friendly company, all of the data privacy obligations proceed to the other company. In that case, please ask for the privacy policy of the new catering company.

## **4. Your rights as an affected person**

As the affected person you have various rights

- cancellation right: You can cancel your consents at any time. The data handling which is based on the canceled consent must not be continued in the future.
- access right: You can ask for your personal data which are handled from us. You can ask for the purpose of the data handling, for the categories of the personal data, for the categories of data processing companies, for the storage duration and for the source of the data.
- correction right: You can demand the correction of wrong data or the completion of your stored personal data.
- deletion right: You can demand the deletion of your stored personal data, as long as they are not necessary for legal obligations or for the raising and defense of legal claims.
- right of restriction of the data handling: You can demand the restriction of the data handling, if your personal data is wrong or the handling is illegitimate, but you don't want the deletion of your data. You can also restrict the data handling, if we don't need your personal data anymore, but you need them for the raising and defense of legal claims. Furthermore you can restrict the data handling, if you entered an objection against the handling of your personal data.
- right of data transferability: You can demand the transfer of your personal data in a structured, established and machine-parsable format. Alternative to that you can demand the transmission of your personal data to another person in charge, if possible.
- right of appeal: You can complain about us to the every data protection authority in Germany if you think we handle your data illegitimately. For example the authority for Lower Saxony is:

Mrs. Barbara Thiel

PO Box 2 21  
30002 Hanover  
Germany

or

Prinzenstraße 5  
30159 Hanover  
Germany  
Phone: +49 (0) 511 / 120 45 00  
Fax: +49 (0) 511 / 120 45 99  
E-Mail: [poststelle@lfd.niedersachsen.de](mailto:poststelle@lfd.niedersachsen.de)

# Privacy policy 3/3

## **5. Your right of contradiction**

If we handle your data on a basis of a legitimate interest, you have the right to enter an objection against this data handling. If you want to enter an objection, it suffices to inform us via text message. You can send us an e-mail or an fax or else you can just call us.

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E-Mail: [info@allerbest-catering.de](mailto:info@allerbest-catering.de)

## **6. Data handling on our website**

We also handle with data on our website [www.allerbest-catering.de](http://www.allerbest-catering.de), e.g. the IP address of the visitors. You can find supplementary data privacy statements on our website [www.allerbest-catering.de/datenschutz](http://www.allerbest-catering.de/datenschutz).